

## CE-00 scanning error code on Sharp MFPs when scanning to email

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When scanning to email, a CE-00 error often times means that the password for the username (email address) used to authenticate to the SMTP server has been changed.

To resolve the issue, log in to the web interface of the Sharp MFP and update the password. See this as an example: [Can no longer scan to email using GMAIL SMTP settings due to authentication errors](#)

Les Olson Company Knowledge Base

<http://www.kb.lesolson.com/InstantKB2016/KnowledgebaseArticle50607.aspx>