

## Cannot install an unsigned printer driver on Windows 8 64 bit computer

April 10, 2013

Sharp Technical Tip 060313\_2 (See PDF below).

**Note:** In most cases, Digitally Signed (WHQL) Windows 7 64 bit printer drivers will install successfully and function properly. Please download a digitally signed Windows 7 driver for your Windows 8 computer [HERE](#). In many cases, Digitally Signed Windows 8 drivers will become available in the future.

By David Bruni (Sharp)

### **Below are the steps to turn off driver signature enforcement in Windows 8:**

- **Make sure you are signed in ● Press Windows-I to load the Charms Bar (Appears on the Right side of the Screen) and select Settings.**
- **Click on Power, hold down the Shift-key, and click on Restart to restart the PC.**
- **You should see a troubleshooting page come up. Click on Troubleshoot here, and on the next page on Advanced options.**
- **Here you find several options, including automatic repair, system image recovery and startup settings. Click on the latter to change the startup behavior of the Windows 8 operating system and click on Restart again on the next page.**
- **Here you should see an advanced menu with nine different startup options. Press 7 or F7 to disable the driver signature enforcement. Windows 8 should restart the system automatically and the drivers that you have installed or are about to install should be working from that moment on.**

64Bit, 64 Bit, Digitally Signed, Failed, Incorrect, Install, Loop, Microsoft, Parameter, PCL6, Printer, setup.exe, Windows 8, Windows 8 64 bit, Windows8

Les Olson Company Knowledge Base

<http://www.kb.lesolson.com/InstantKB2016/KnowledgebaseArticle50523.aspx>