

Receiving a PCL XL error and blank page on HP printers using a PCL6 driver

February 18, 2013

Submitted by Brian Probasco

Many HP printers using a PCL6 driver receive a PCL XL error causing a blank page to come out after every print job or a jam on some models.

This issue can be fixed by enabling the following option in **Printer Preferences** .

To access **Printer Preferences** , follow these steps:

1. Open the **Control Panel** .
2. Open **Printers and Faxes** .
3. Right-click **HP Color LaserJet Series PCL 6** , and select **Printing Preferences** .
4. Under the **Advanced** tab, change the **Print Data Optimization** from **Auto** to **Optimize for Text and Vector**.
5. **Enable** or turn **Bitmap** on (**Very important**) also, set the Truetype Font to "Download as Softfont"
6. Now try printing the document.
7. If the document did not print then try turning the printer off then back on. Try printing the document again.

If you cant find this in printer preferences install a PS or PCL 5 driver...HP does support PostScript without hardware changes

Receiving a PCL XL error and blank page on HP printers using a PCL6 driver

Les Olson Company Knowledge Base

<http://www.kb.lesolson.com/InstantKB2016/KnowledgebaseArticle50516.aspx>