

Setting Up Remote E-mail Diagnostics on Sharp MFPs

October 24, 2011

Sharp Remote E-mail Diagnostic (R.E.D.)

Putting timely and relevant information into the hands of key operators, IT managers and Sharp-authorized service providers is a breeze with Sharp Remote E-Mail Diagnostics. IT managers can easily configure event-driven or scheduled alerts such as low consumable levels, maintenance reminders or click counts, and specify the list of recipients for each. This helps bring attention when it is needed, increasing device availability while reducing costs.

Benefits:

- Increases availability by alerting operator of actions required
- Immediate notification to service provider
- Automatic collection of meter data
- Full usage and problem history to service provider

Features:

- Status and alert emails generated automatically
- Status sent daily, weekly, or monthly
- Option of full diagnostic data for the service provider

To setup, connect to the Sharp MFPs web interface via its IP address. [Click here for instructions on how to obtain the IP address of your Sharp](#)

http://x.x.x.x/email_status.html

http://x.x.x.x/email_alert.html

Les Olson Company Knowledge Base

<http://www.kb.lesolson.com/InstantKB2016/KnowledgebaseArticle50399.aspx>