

The @ button doesn't work when typing an email address in the scan to field

October 10, 2011

Models: HP M3027/M3035 MFP

Note: You will need to know the IP address of your HP MFP. The following steps will print a configuration page with the IP address.

1. From the Home screen, touch Administration .
2. Touch Information .
3. Touch Configuration/Status Pages .
4. Touch Configuration Page .
5. Touch Print .

Solution: Log on to the Web Interface of the MFP > Digital Sending > Email Settings > Uncheck the box "USE ADDRESS BOOK ENTRIES ONLY".

Les Olson Company Knowledge Base

<http://www.kb.lesolson.com/InstantKB2016/KnowledgebaseArticle50396.aspx>