

The MX-FXX2 will not Disconnect when Sending or Receiving

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Models:MX-FXX2 (Option for MX-2600N/MX-3100N MX-4100N/MX-4101N/MX5001N)

Symptom: The MX-FXX2 will send or receive only 1 page and then will not disconnect.

Cause: Using a 4 wire phone line. The fax option only uses a 2 wire line.

Solution: Use the 2 wire phone line that comes with the fax option to resolve this issue.

Les Olson Company Knowledge Base

<http://www.kb.lesolson.com/InstantKB2016/KnowledgebaseArticle50158.aspx>