

With an LCT installed the Fiery hangs up and will not complete booting

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Models: MX5500N / 6200N / 6201N / 7000N / 7001N

Subject: With an LCT (Large Capacity Tray) installed the Fiery hangs up and will not complete booting.

Symptom: With an LCT installed the Fiery hangs up and will not complete booting, hangs up at please wait. Remove the LCT the machine boots up normally.

Cause: Fiery patch installation sequence.

Solution: If the patch sequence is missing or installing patch in the wrong order the machine will not complete the boot process.

Les Olson Company Knowledge Base

<http://www.kb.lesolson.com/InstantKB2016/KnowledgebaseArticle50157.aspx>