

Cannot delete files from Document Filing

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Models: MX-2300N / 2600N / 2700N / 3100N / 3500N / 3501N / 4501N / 5500N / 6200N / 6201N / 7000N / 70001N / MXM350N / MXM450N / MXM550N / MXM620N / MXM700N / MXM850 / MXM950 / MXM1100 / ARM550N / ARM620N / ARM700N / ARM355N / ARM455N

Symptom: Cannot delete files from Document Filing.

Cause: Lost password to file and want to delete file or folder.

Solution: Running test command 62-11 will do a document filing data clear. This will clear all information under document filing.

Les Olson Company Knowledge Base

<http://www.kb.lesolson.com/InstantKB2016/KnowledgebaseArticle50152.aspx>