

# MFP

# TT-

## Models: MX-2640N/MX-3140N/MX-3640N

- Priority Medium
- Date: November 2013
- Subject: When Customizing Home Screen Icon Names The Names go To Factory Default When User Authentication is Enabled.
- **Symptom:** When Customizing Home Screen Icon Names The Names go To Factory Default When User Authentication is Enabled.
  - Cause: Added functionality to new models for user authentication



#### Network HDD Сору 💁 Sharp OSA Job Status Folder File retrieve CLOUD CLOUD PORTAL E-Mail FTP/Desktop Copy HDD Network Folder Fax Address Book File retrieve Enlarge Display Mode LCD Control Job Status Operation Settings Language Guide Setting 12:08 PM

### When a customer wants to change the default Home screen below:

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TECHNICAL TIP

Sharp Plaza Mahwah, NJ 07495-1163 🔵 email: idnc@sharpsec.com

To having Icons with custom names like below: HDD File retrieve Network Folder Сору Sharp OSA Job Status CLOUD Portai CLOUD PORTAL Copy 2 E-Mail FTP/Desktop Network Folder Fax Address Book HDD File retrieve •  $(\mathbf{b})$ Enlarge Display Mode LCD Control Job Status Operation Settings Language Guide Setting 12:10 PM

This is normally done in System Settings / Operation Settings / Home Screen settings and chooses a Home Button the customer wants changed.

SHARP MX-3640N	Home Screet	n Setting	gs	
Top Page	Item	Image		
▶ Status			-	
Address Book	No.		Home Button	
	1		CLOUD PORTAL	
Document Operations	2		Сору	
User Control 3			E-mail	
Custom Cottings	4		FTP/Desktop	
System Settings	5		Network Folder	
Iotal Count	6		Fax	
Default Settings	7		Address Book	
List Print (User)	8		File Information	
Paper Tray Settings	9		Scan to HDD	
Paper Type Registration	10		Paper Tray Settings	
F-Code Memory Box	Previous/M) 1/	6 Next(N)		
Printer Condition Settings     USB-Device Check		5 <u>(110)</u>		
Operation Settings	No.	Fix P	(ey	
Soft Keyboard Template	1	Oper	ation Guide	
Customize Key Setting	2	Enla	rge Display Mode	
Mode Key Display	3	Syst	em Settings	
Setting	4	Disp	lay Language Setting	
Home Screen Settings	5 LCD		CD Control	
Device Control	6 Job S		Status	
Copy Function Settings	7	Not S	Set	
Printer Settings	8	Not S	Set	
Image Send Settings	9	Not S	Set	
Document Filing Settings	10	Not S	Set	

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	Home Carpon Benintration	
MX-3640N	Home Screen Registration	
	Submit(U) Cancel(C)	
Page	Home ButtonNo.2:Copy	
J6		<b></b>
ress Book	Dopy:	None
ument Operations		Copier
r Control		O Program List
em Settings		O Program
tal Count	mage Send:	C Alexandria
t Print (User)		- moder key
per Tray Settings		Program List
per Type Registration		(III) Program
x Data Receive/Forward		Address Book
Inter Condition Settings		address Control
B-Device Check		
Soft Keyboard Template		Contacts/Group Address
ting p	The information:	C Martine Mart
Vode Key Display Setting		- wrote key
Home Screen Settings		My Polder
vice Control		Batch Print
py Function Settings 5	harp OSA:	Sharp OSA
age Send Settings		(C) Association
oument Filing Settings	Veb Browse	
arp OSA Settings	tus facer	Web Browse
able/Disable Settings	yeven.	Job Status
ta Backup		System Settings
oring/Calling of System		Trans Court
nings		
vork Settings		Paper Tray Settings
loation Settings		Clisplay Language Setting
gy Save		Custom Folder Registration
all Alert and Status		
Log		C carguage
urity Settings		Enlarge Display Mode
tom Llinks		Operation Guide
ration Manual Download		CD Control
,	ax Receive/ Internet Fax Receive	Received Data List
		Vinternet Fax Manual Reception
-		Ponvard Setting of Received Data (Error Box)
	tey Name:	One
		C Delati
		Custom Copy 2 (Up to 28 characters)

When the copy button is changed it looks like this in the web page.

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MX-3640N	Home Screen Settings			
Top Page	ltem	Image		
▶ Status				
Address Book	No. 1			
Document Operations	2		Copy 2	
Line Control	3		E-mail	
Ser Control	4		FTP/Desktop	
<ul> <li>System Settings</li> </ul>	5		Network Folder	
Total Count	6		Fax	
Default Settings	7		Address Book	
List Print (User)	8		File Information	
Paper Tray Settings	9		Scan to HDD	
Paper Type Registration	10		Paper Tray Settings	
F-Code Memory Box				
Fax Data Receive/Forward     Printer Condition Settings     USB-Device Check     Operation Settings	No.	Fix	Key	
Soft Keyboard Template	1	Ope	ration Guide	
Setting	2	Enla	arge Display Mode	
Customize Key Setting	3	Sys	stem Settings	
Mode Key Display	4	Disp	blay Language Setting	
Setting	5	LCD	Control	
Device Centrel	6 Job S		Status	
Device Control	7 Not S		Set	
Printer Settings	8 Not 9		ot Set	
Finiter Octungs	9 Not 5		t Set	
Image Send Settings	9	INOL	Set	

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However if you use User authentication the Customized default screen is not used. To get a customized Icon name you must do the following:

1- In user control Favorite Operation Group List / Home screen list, select any of the Home Screen choices in the list from 2 through 20. (We chose 2 for the example)

Home Screen List			
Update(R)			
Default Home Screen:			
Home Screen List:			
No.	Home Screen Name		
1	Home Screen 1		
2	Home Screen 2		
3	Home Screen 3		
4	Home Screen 4		
<u> </u>	Home Screen 5		
6	Home Screen 6		
7	Home Screen 7		
8	Home Screen 8		
9	Home Screen 9		
10	Home Screen 10		
<b>11</b>	Home Screen 11		
12	Home Screen 12		
13	Home Screen 13		
14	Home Screen 14		
15	Home Screen 15		
16	Home Screen 16		
17	Home Screen 17		
12	Home Screen 18		
10	Home Screen 19		
	Homo Scroon 20		
<u> </u>	Tione Screen 20		
Select All(S) Clear Checke	ed(K)		
	Home Screen List         Update(R)         Default Home Screen:         Home Screen List:         No.         1         2         3         4         5         6         7         8         9         10         11         12         13         14         15         16         17         18         19         20		

2- When you select the home screen choice you will see a web page Identical to Default Home Screen settings that you can alter the same way.

Home Screen Settings		
Name:		
Select the Grou	p Name to be the Registration Model:	
-		
No.	Home Button	
1	CLOUD PORTAL	
2	Copy 2	
3	Email 2	
4	FTP/Desktop	
5	Network Folder	
6	Fax	
7	Address Book	
8	File Information	
9	Scan to HDD	
10	Paper Tray Setting	
Previous(M)	1/6 Next(N)	
No.	Fix Key	
1	Operation Guide	
2	Enlarge Display Mode	
3	System Settings	
4	Display Language Setting	
5	LCD Control	
6	Job Status	
7 Not Set		
8	Not Set	
8 9	Not Set Not Set	
	Home Scr Update(R) Name: Select the Grou No. 1 2 3 4 5 6 6 7 8 9 10 Previous(M) No. 1 2 3 4 5 6 6 7	



3- Next you go to Favorite Operation Group List / add and give a name of the group being used in User Authentication.

SHARP MX-3640N	Favorite Operation Group Li	ist
■ Top Page	Default Group List:	
▶ Status	Group Name :	
Address Book	Group List:	
Document Operations	No.	Group Name
Viser Control	1	Test
User List     Default Settings     Organization /Group List	Select All(S) Clear Checked(K)	
<ul> <li>Page Limit Group List</li> <li>Machine Page Limit Setting</li> </ul>	Add(Y) Return to the Defaults(C)	
<ul> <li>Authority Group List</li> <li>Favorite Operation Group</li> <li>List</li> </ul>	Update(R)	

4- When you are setting up the group list go to the System settings tab and you must set Home Screen Settings: to the home screen you altered in steps 1 and 2 (Home Screen 2 in our example) and press submit.

Group Name.		Test		
Select the Group Name to be the Registration Model:		Test		
Copy Image Sen	d Document Filing System Settings			
Enlarge Display Mode				
Iginal Size Detector Setting:		1		
ARI	Document Glass:	A3, A4, A4R, A5, B4, B5, B5R		
	Document Heeder.	A3, A4, A4R, A5, B4, B5, B5R, 11X17, 8 1/2/14, 8 1/2/11		
AB-2	Doument Glass	A5, A4, A4R, A5, 85, 85R, 216/330(81/2/13)		
52A-7078	Dournent Peeder:	A5, A4, A4R, A5, B4, B5, B5R, 11X17, 6 1/2(11, 216X330(6 1/2(13)		
AB-3	Document Glass:	A4, A4R, A5, B4, SK, T6K, T6KR		
	Document Feeder.	A3, A4, A4R, A5, B4, 11/17, 8 1/2/11, 216/330(8 1/2/13), 8K, 16K, 16KR		
AB-4	Document Glass	A5, A4, A4R, A5, B5, B5R, 216/340(81/2/13/2/5)		
	Document Peeder.	A3, A4, A4R, A5, B4, B5, B5R, 11x17, 8 1/2x11, 216/340(8 1/2x13 2/5)		
AB-5	Document Grass	A3, A4, A4R, A5, B5, B5R, 216(345)(51/2/131/2)		
	Document Preder.	A3, A4, A4h, A5, B4, B5, B5R, 11x17, 8 1/2x11, 216x343(8 1/2x13 1/2)		
Inch-1	Document Grades	11/17, 0 1/2414, 0 1/2411, 0 1/24115, 3 1/2/6 1/2 11/17, 8 1/2/14, 8 1/2/118, 1/2/118, 5 1/2/8 1/2, 43, 44		
	Document Clean	11417, 0 1/2414, 0 1/2411, 0 1/2411R, 5 1/2/8 1/2, A3, A4 1947, 0 1/241/242/300, 0 1/2411, 0 1/2418, 6 1/2410		
Inch-2	Document Easter	11217, 6 12213(2101330), 6 12211, 6 1221175, 5 1226 12 11217, 6 12213(216230), 8 12211, 6 1221175, 5 1226 12		
2	Document Class	11x17, 8 1/2x13 2/5/216/340, 8 1/2x11, 8 1/2x11R, 5 1/2/8 1/2		
D Inch-3	Document Feeder:	11x17, 8 1/2r13 2/5(216x340), 8 1/2r11, 8 1/2r11R, 5 1/2r8 1/2, A3, A4		
Cancel Detection at Document	Glass			
FP Display Language Setting:		American English 🔍		
y Operation Setting:		Time for Accepting Key Entry: 0.0		
		Disable Auto Key Repeat		
ne for Accepting Key Entry of Long	Touch:	0.5 🔻 sec.		
uble Tap Interval Setting:		0.5 🔻 sec.		
Kevs Touch Sound		Middle		
		Key Touch Sound at Initial Point		
(eyboard Select		English(US) 🔻		
/IFP Display Pattern Setting:		Following the System Settings		
-				
Automatically print stored inter-	after login :	Login Name 🐨		

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5- Then go to User List/Select the user name. (Angel in our example)

SHARP MX-3640N	User List Update(R)		
Top Page	Default User List		
Status	User Name		
• Status	Administrator		
Address Book	System Administrator		
Document Operations	User		
	Device Account		
Vser Control	Other User		
▼User List			
Custom Index	22		
Default Settings	User List		
Organization /Group List	Index:	All Lisers 🔻	
Page Limit Group List	Disalau Itaaa		
Machine Page Limit Setting	Display items.	10 🗸	
Authority Group List	User Name ▲ 🔻		No. ≜
Favorite Operation Group	Angel		3

6- Within the User registration Screen, set the Favorite Operation Group: to the Group you programmed in steps 3 and 4 (Test in our example) Note: if set to Following the system settings, the machine will be following Factory defaults.

SHARP			
MX-3640N	User Registration		
	Submit(U) Cancel(C)		
Top Page	User Name (Required):	Angel	(1
Status	Apply User Name to Log-in Name.		
Address Book	Initial (Optional):	Angel (	Up to 10 characters)
Document Operations	Index (Required):	User 1 ▼	
= Upor Control	Login Name:	*****	a
* User Liet	Password		
Custom Index			
Default Settings	Password (contirmation):		
Organization /Group List	Change Password		
Page Limit Group List	E-mail Address:	17	
m Machine Page Limit Setting			(1
Authority Group List		Global Addres	s Search(R)
Favorite Operation Group List	Home Directory Path:		
User Count	Use Login Name And Password for User Authentication		
Card Area Setting	User Name:	7	a
Card Type / Card Reader Settings	Password		
System Settings		Change Ba	anword
Network Settings	Authentication Settings:	Change Password	
Application Settings		Cogin Loca	ny constant
• • • • • • • • • • • • • • • • • • •		Network A	uthentication
Energy Save		Authenticati	in Server: gotham1
E-mail Alert and Status	Organization/Group:	1:	None 🔻
Job Log		2:	None 💌
Security Settings		3:	None 🔻
Custom Links		4:	None 🔻
Operation Manual Download		5:	None 🔻
		6:	None 🔻
		7:	None 🔻
		8:	None 🔻
	Pages Limit Group:	Unlimited 🔻	
	Authority Group:	User	•
	Favorite Operation Group:	Test	
		- Contraction	

7- Repeat Step 6 for all users in the address book.