



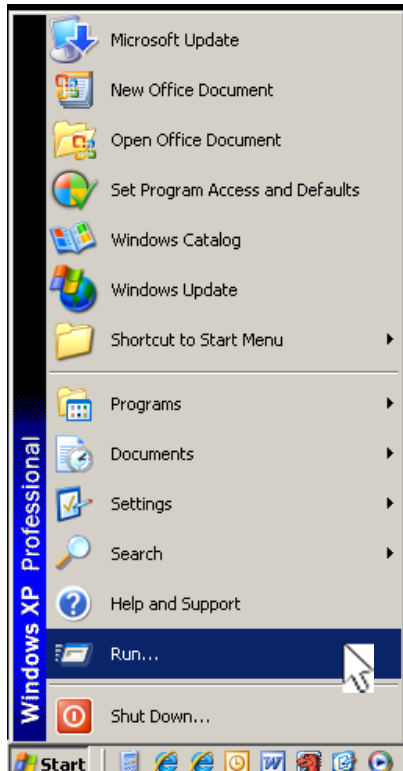
LES OLSON
C O M P A N Y

Setting up Sharp MX series imagers to scan to email
(Newer web interface)

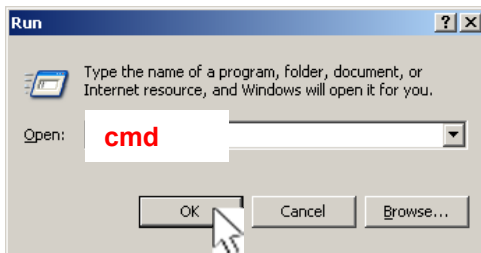
Collecting Information

Determining DNS Servers And Domain Name

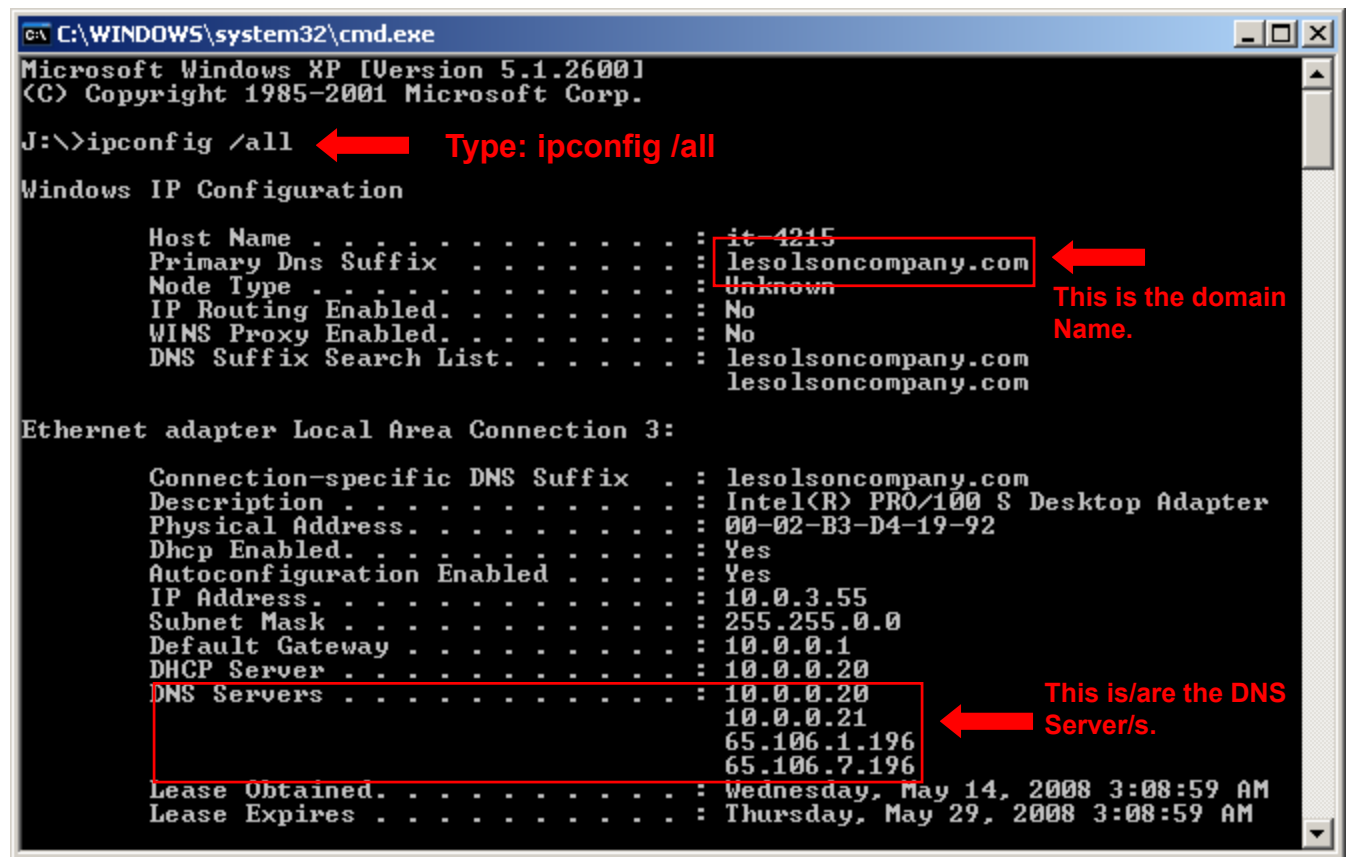
Step 1. Click Start > Run



2. Type: cmd then click OK



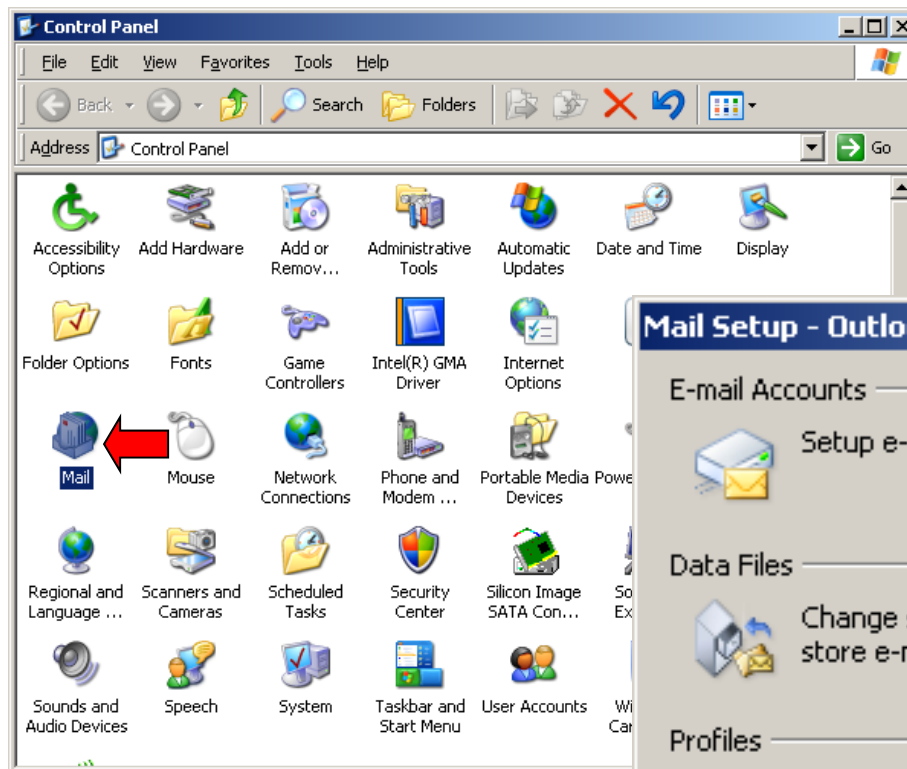
3. Type: ipconfig /all and hit enter



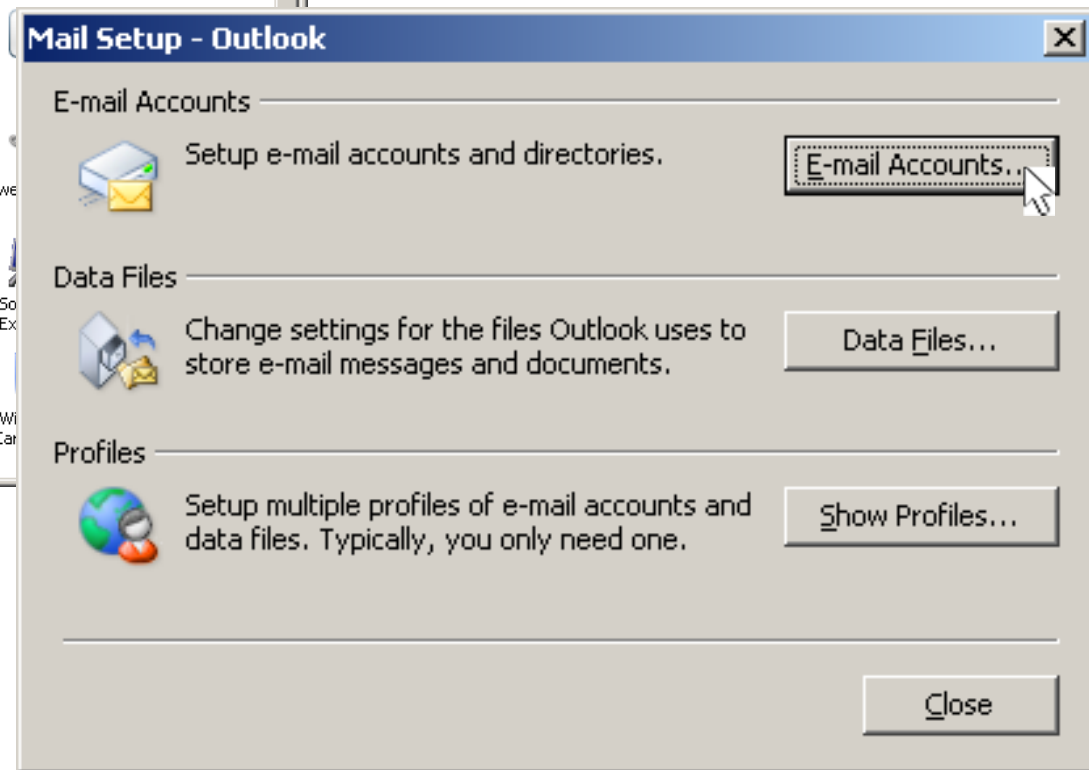
Determining STMP Settings

Note: This is a sample of an email client. Yours may be different..

Step 1. Double-click the Mail icon in the Windows Control Panel

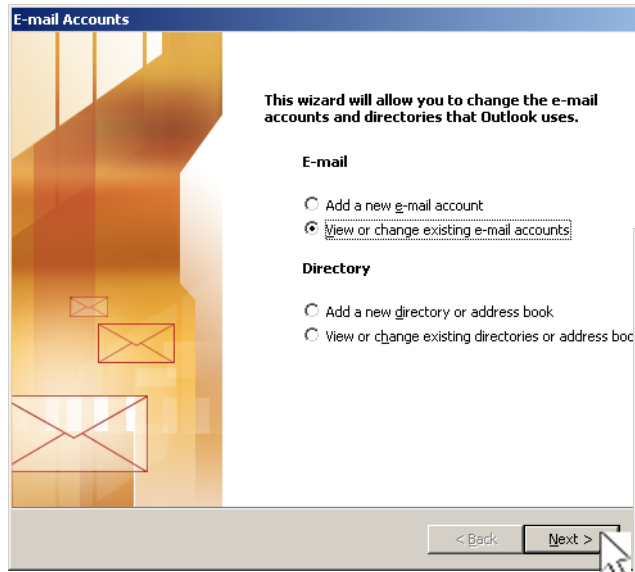


Step 2. Click the “E-mail Accounts...” button

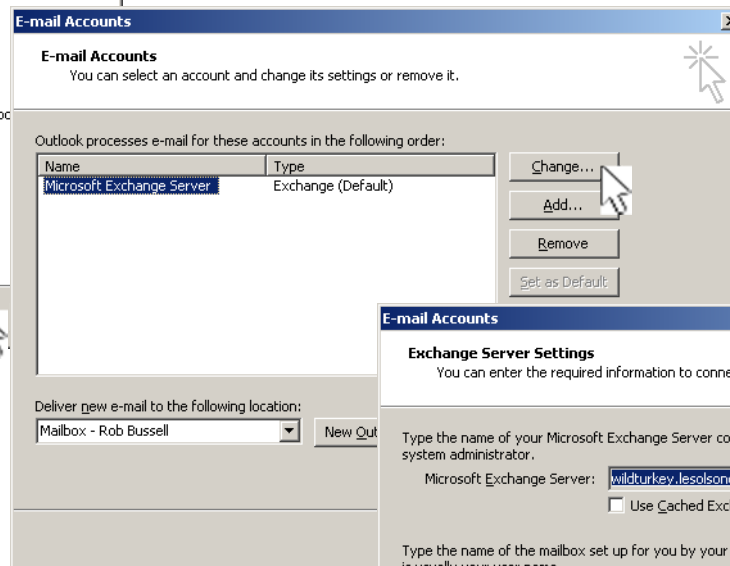


Determining Microsoft Exchange Server SMTP Settings

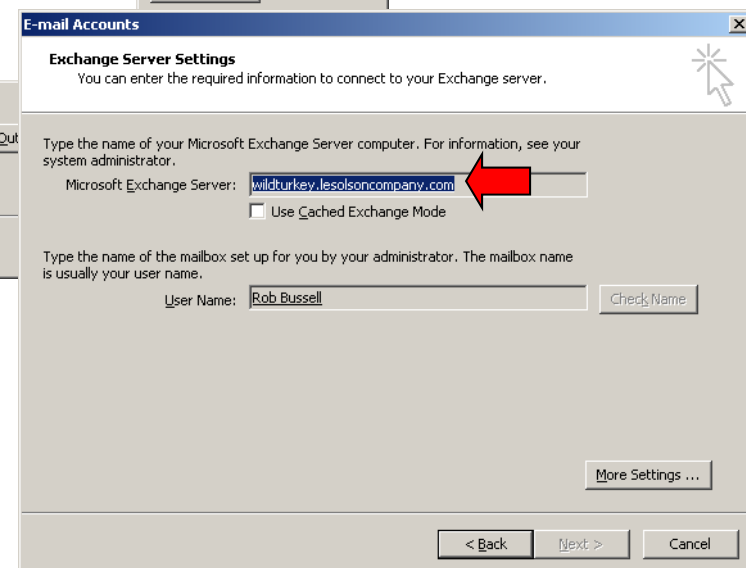
Step 3. Choose “View or change existing e-mail accounts” and click Next.



Step 4. Click the “Change...” button.



Step 5. This is the SMTP server.



Note: You can copy and paste the SMTP server from the E-mail Accounts screen to the Sharp “Primary Server” field (see previous screen) by highlighting it and doing a Ctrl + C (cut) and Ctrl + P (paste) from the keyboard.

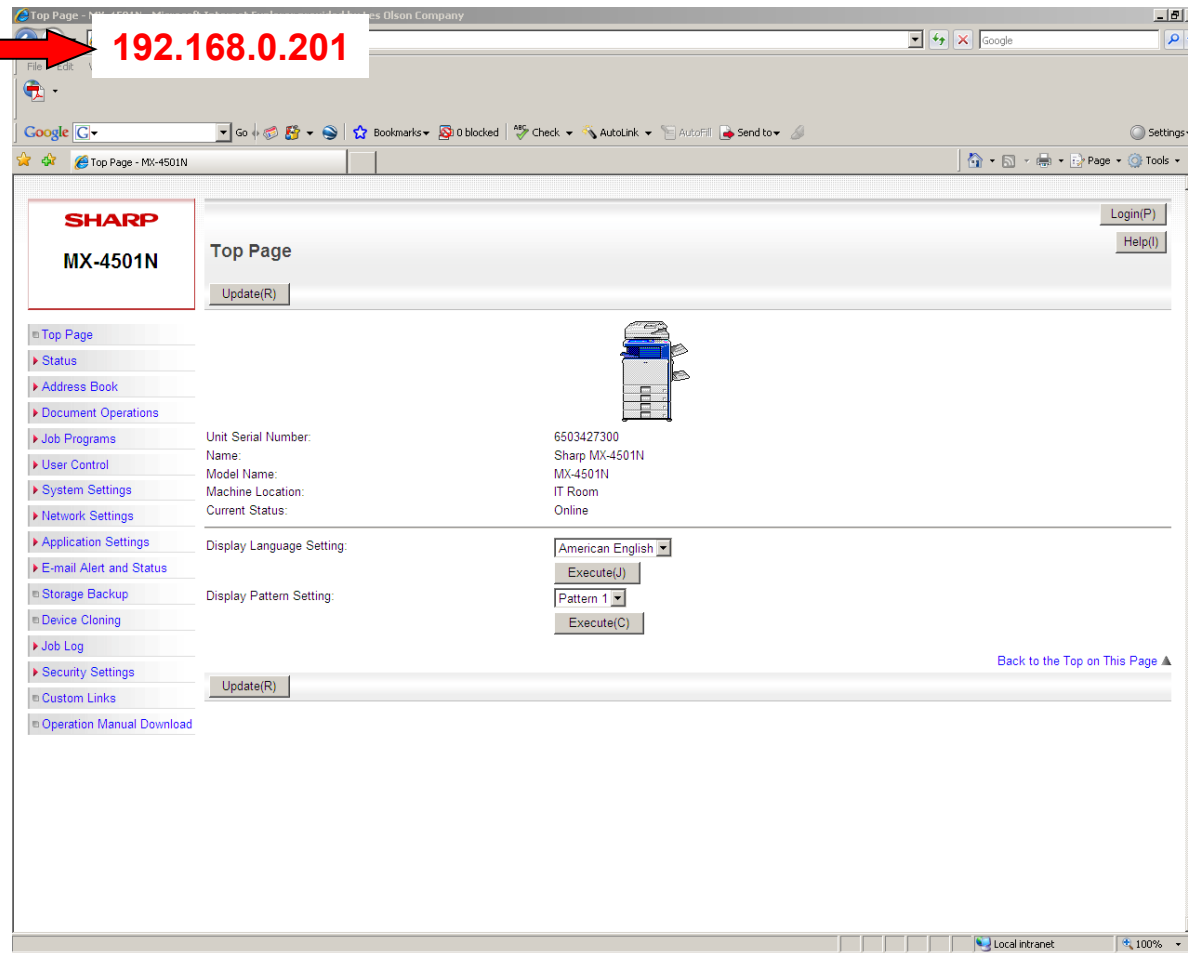
Note: If you do not have a DNS server, you will need to enter the IP address (not name) of the SMTP server in the “Primary Server” field (see previous page). See the next page to determine how to obtain the IP address of the SMTP server.

Setting Up Scan To Email On MX Color Imagers

Log in to the Sharp Imager's web interface home page by typing the IP address of **your** imager using a web browser such as Internet Explorer.

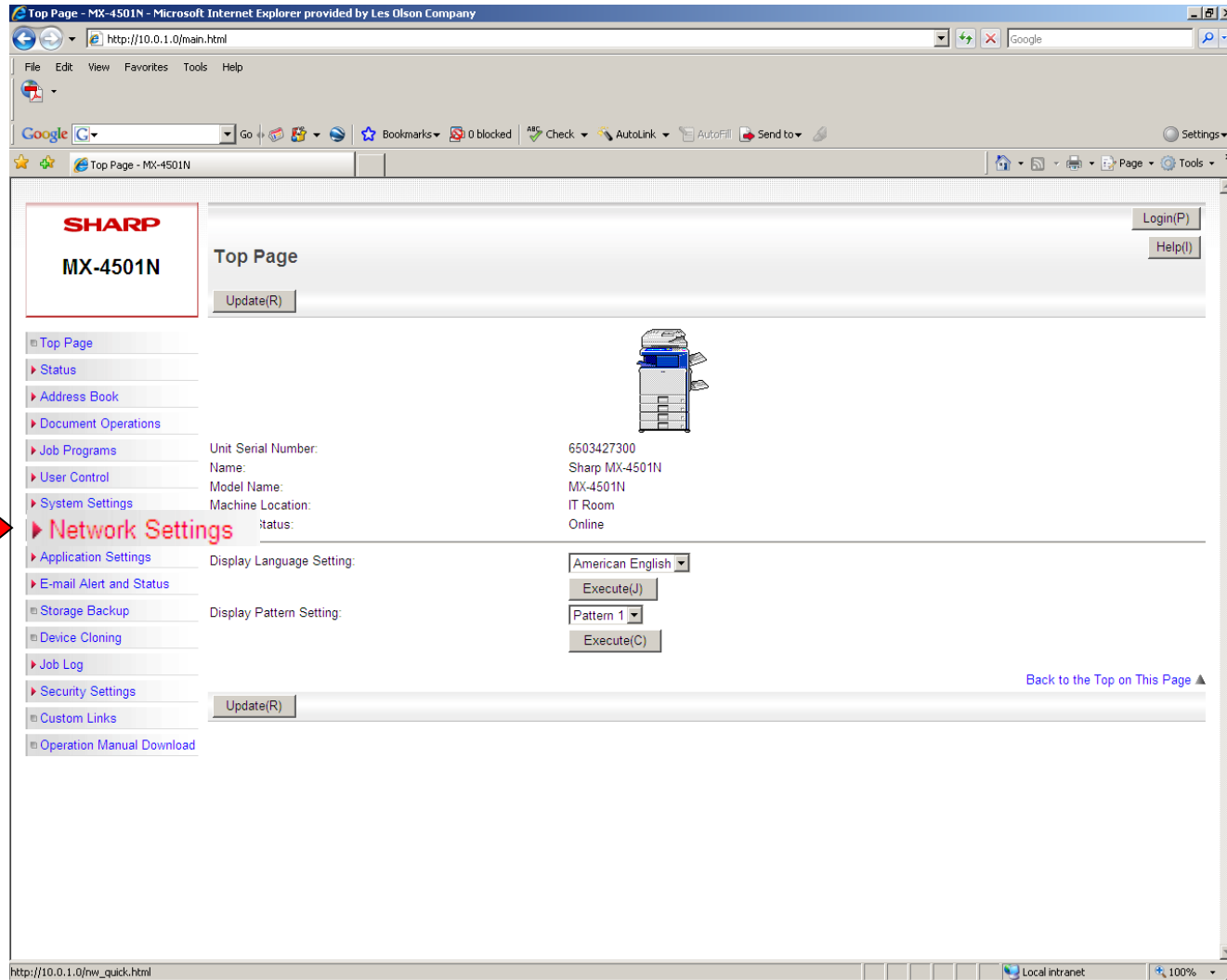
Note: The IP address shown below is a common example only. Yours may be different.

Type the IP address
and hit enter



Clicking The Network Settings Link

Click the Network Settings link



Login In To MX Color Imagers

Type: admin and click Login (Note: This is case sensitive)

The screenshot shows a web browser window titled "Login - MX-4501N - Microsoft Internet Explorer provided by Les Olson Company". The address bar shows the URL "http://10.0.1.0/login.html?nw_quick.html". The page content includes the SHARP logo and the model number MX-4501N. The login form has the following fields and controls:

- Authority:** A dropdown menu with "Administrator" selected.
- Login Name:** A text input field.
- Password:** A text input field containing the text "admin" (5-32 digits). A red arrow points to this field.
- Login(P) / Cancel(C):** Two buttons at the bottom of the form. A mouse cursor is hovering over the "Login(P)" button.

There is also a "Back to the Top on This Page" link on the right side of the form.

Configuring The DNS Settings

DNS Settings: Enter the IP address of YOUR Primary DNS Server.
Enter the IP address of YOUR Secondary DNS Server.
Enter YOUR Domain Name.

Quick Settings - MX-4501N - Microsoft Internet Explorer provided by Les Olson Company

http://10.0.1.0/nw_quick.html

User Name: Administrator Logout(L) Help(H)

Submit(U) Update(R)

This page enables you to make the required minimum settings when connecting this system to the network.

Network Name Settings

Device Name: SCD03B21 (Up to 15 characters)
Domain Name: Sharp-Printer (Up to 15 characters)

DNS Settings

Primary Server: 10.0.0.20
Secondary Server: 10.0.0.21
Domain Name: lesolsoncompany.com (Up to 64 characters)

SMTP Settings

Primary Server: 10.0.0.22
Secondary Server:
Reply E-mail Address: noreplyscanner@lesolson.com (Up to 64 characters)

☐ SMTP Authentication

User Name: (Up to 32 characters)
Password: (1-32 digits)
☐ Change Password

☐ POP before SMTP

POP3 Server:

☒ POP Authentication

User Name: (Up to 32 characters)

Done Local intranet 100%

Configuring The SMTP (E-Mail Server) Settings

Enter the IP address or name of the SMTP Server in the Primary Server Field.

If you do not know this information, contact your system administrator.

Note: The Information shown below is only an example.

SMTP Settings

Primary Server:

10.0.0.22

Secondary Server:

Reply E-mail Address:

noreplyscanner@lesolson.com

(Up to 64 characters)

☐ SMTP Authentication

User Name:

(Up to 32 characters)

Password:

(1-32 digits)

☐ Change Password

☐ POP before SMTP

POP3 Server:

☒ POP Authentication

User Name :

(Up to 32 characters)

Password:

(1-32 digits)

☒ Change Password

Connection Test:

Execute(J)

Configuring The SMTP (E-Mail Server) Settings

Enter a reply address in the "Reply E-mail Address" field.

Suggestions: scanner@companyname.com or noreplyscanner@companyname.com

Note: Most SMTP servers that do not require SMTP authentication do not require a legitimate email address for this field. If the SMTP server does require authentication, check the "SMTP Authentication" box (see below) and enter a legitimate user name and password (click the "Change Password" box to be allowed to enter a password). To test the connection, click the "Execute" button. Be sure to click the "Submit" button (found at the top and bottom of the screen) when finished or the settings will be lost and you will receive a failed message.

SMTP Settings

Primary Server: 10.0.0.22 **Enter the IP address (or name IF you have a DNS server) of YOUR email server.**

Secondary Server:

Reply E-mail Address: noreplyscanner@lesolson.com (Up to 64 characters)

Check this box IF authentication is required. ☐ SMTP Authentication

User Name: username (Up to 32 characters)

Password: (1-32 digits)

Check this box to enter a password IF authentication is required. ☒ Change Password

☐ POP before SMTP

POP3 Server:

☒ POP Authentication

User Name: (Up to 32 characters)

Password: (1-32 digits)

☐ Change Password

Connection Test: Execute(J)

Click Execute to test the connection and scroll down to this box to view the results.

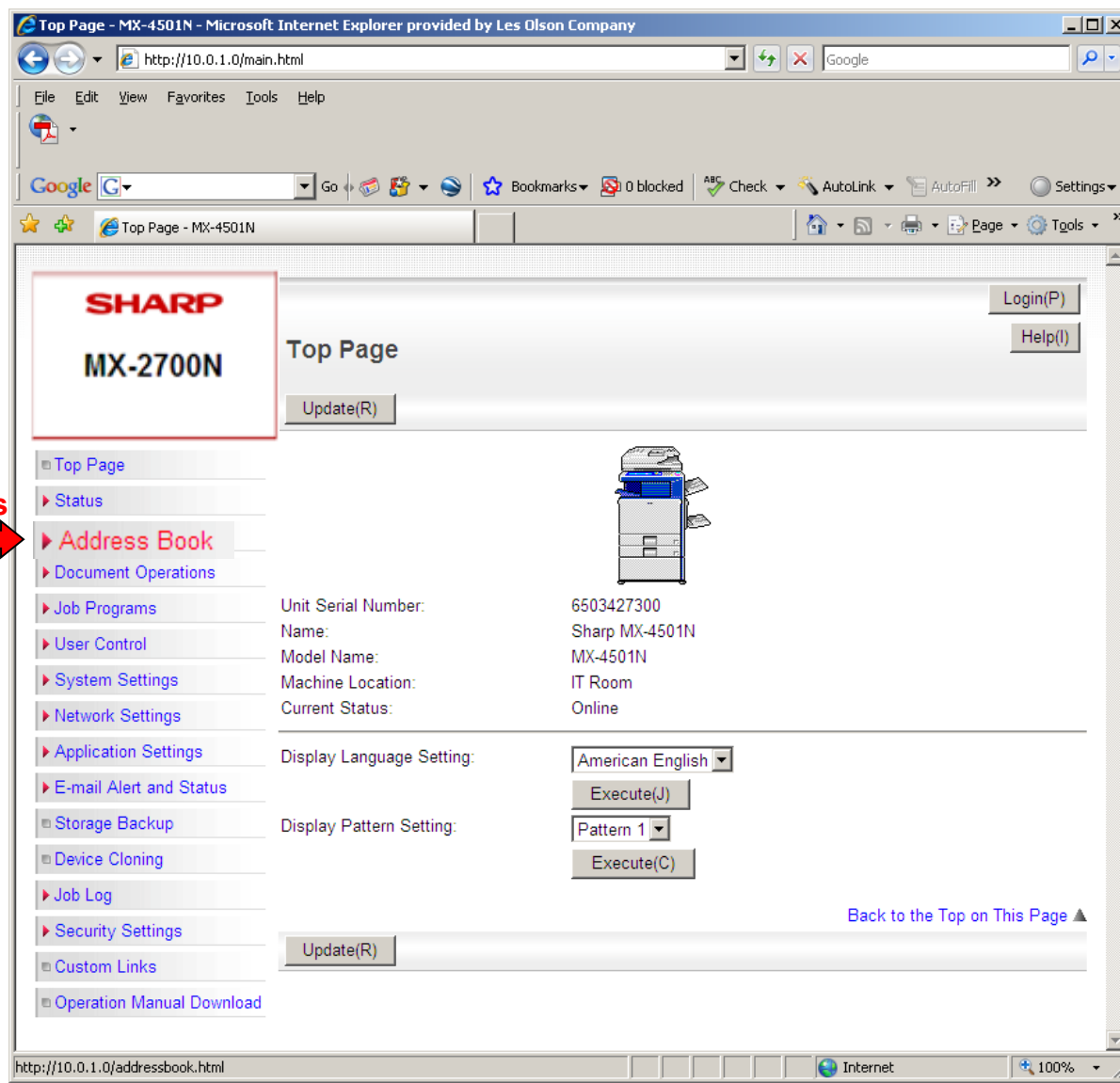
Results

Connection failed.

Connection to SMTP server test succeeded.
Click [Submit] to save the settings.

Entering Email Destinations On MX Color Imagers

Click the Address Book link



Entering Email Destinations On MX Color Imagers

The screenshot shows the 'Address Book - MX-4501N' web interface. The browser title is 'Address Book - MX-4501N - Microsoft Internet Explorer provided by Les Olson Company'. The address bar shows 'http://10.0.1.0/addressentry_email.html?profid=40'. The interface includes a sidebar with navigation links, a main content area with a table of email addresses, and a bottom section with action buttons. A red arrow points to the 'Add(Y)' button, with the text 'Click the Add button' next to it.

SHARP MX-4501N

Address Book

Update(R)

Index: User 2

Display Items: 10

Address Name	Type	Address	No.
<input type="checkbox"/> Bob	E-mail	bob@xyzcorp.com	34
<input type="checkbox"/> Charles	E-mail	charles@xyzcorp.com	36
<input type="checkbox"/> Jackie	E-mail	jackie@xyzcorp.com	39
<input type="checkbox"/> John	E-mail	john@xyzcorp.com	35
<input type="checkbox"/> Nick	E-mail	nick@xyzcorp.com	41
<input type="checkbox"/> Scott	E-mail	scott@xyzcorp.com	38
<input type="checkbox"/> Tammy	E-mail	tammy@xyzcorp.com	37
<input type="checkbox"/> Timothy	E-mail	timothy@xyzcorp.com	40

Total Address: 8

Previous(M) 1 / 1 Next(N)

Select All(S) Clear Checked(Z)

Delete(D) Add(Y) **Click the Add button**

Entering Email Destinations On MX Color Imagers

SHARP MX-2700N

Address Registration

Submit(U) Cancel(C)

Address Type: **E-mail** **Choose E-mail from the drop-down menu**

Search Number: (1-999)

Address Name (Required): **John Doe** **Enter the display name**
(Up to 36 characters)

Initial (Optional): (Up to 10 characters)
the first initial of the user's first name will be automatically entered

Key Name: (Up to 19 characters)

Custom Index: User 1

☐ Register this Address to be added to the [Frequent Use] index.

E-mail Address (Required): **jdoe@lesolson.com** **Enter the email address**
(Up to 64 characters)

Global Address Search (R)

File Format: File Type: PDF

Black & White: Compression Mode: MMR (G4)

Color/Grayscale: Compression Ratio: Medium

Back to the Top on This Page ▲

Submit(U) Cancel(C) **Click Submit**

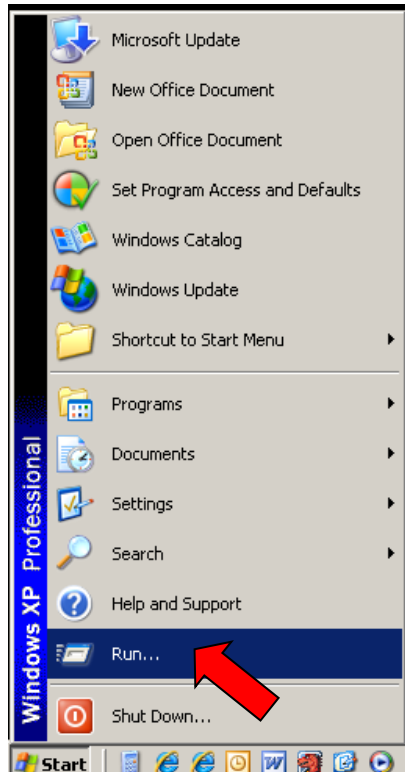
This adds the user to the destination's front page of the Sharp scanner

The screenshot shows a web browser window titled "Address Registration - MX-2700N - Microsoft Internet Explorer provided by Les Olson Company". The address bar shows "http://10.0.2.19/addressbook.html". The page has a sidebar on the left with a "SHARP MX-2700N" logo and a list of navigation links: Top Page, Status, Address Book, Custom Index, Document Operations, Job Programs, User Control, System Settings, Network Settings, Application Settings, E-mail Alert and Status, Storage Backup, Device Cloning, Job Log, Security Settings, Custom Links, and Operation Manual Download. The main content area is titled "Address Registration" and contains a form with various fields. Red arrows and text annotations highlight specific parts of the form: "Choose E-mail from the drop-down menu" points to the "Address Type" dropdown menu which is set to "E-mail"; "Enter the display name" points to the "Address Name (Required)" text box containing "John Doe"; "the first initial of the user's first name will be automatically entered" points to the "Initial (Optional)" text box; "Enter the email address" points to the "E-mail Address (Required)" text box containing "jdoe@lesolson.com"; and "Click Submit" points to the "Submit(U)" button. A red arrow also points from the "System Settings" link in the sidebar to the main content area with the text "This adds the user to the destination's front page of the Sharp scanner".

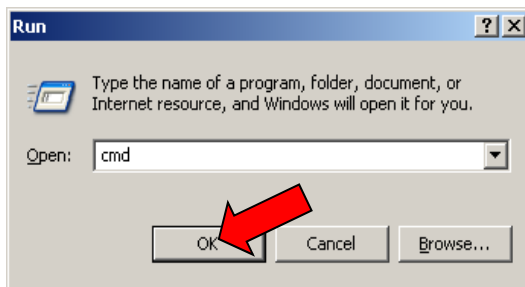
Troubleshooting Scan To E-mail (CE-02 & CE-03 Errors) Using Telnet

3. Type: `telnet <IP address of STMP server> port 25` and press enter

1. Click Start > Run



2. Type: `cmd` and click OK



```
C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

J:\>telnet 10.0.0.22 25
```

NOTE: Once you have opened a Telnet session, you must type the information correctly as shown below without backspacing. If you make a mistake, press enter and start over. Be sure to hit enter where indicated by red arrows and no spaces after colons (:). Be sure to end with a period (.) to send the message to test.

