MFP

TT-20150

Models: **ALL SHARP MFPS**

Priority: Medium

Date: February 2010

Subject: **Sharp MFPs and CITRIX Compatibility**

Description: This is a compatibility statement regarding Sharp MFPs and Citrix.

Details: Please see the following pages for more information regarding Sharp MFPs and Citrix.

Date 7/2009

SHARP MFPs and CITRIX® COMPATIBILITY STATEMENT

This Document provides a compatibility statement for Sharp's MFPs and their print drivers within Citrix & Microsoft® environments

Sharp MFPs offer both standard and optional hardware that is modular and scalable addressing a wide variety of networks and printing environments. Sharp MFPs include Digital copiers, multi-functional peripherals-MFP (Print, Copy, Scan and Fax) and network printers.

The following Sharp MFPs and associated print drivers are compatible with Citrix XenApp5.0, Citrix Metaframe, Citrix Presentation Server (ver. 4.0 & ver. 4.5) and Terminal Services environments.

Sharp MFPs that are CITRIX Compatible for the following Citrix environments:

Table 1 for: XEnAPP5.0, Metaframe, Presentation Server and Terminal services

Model	Speed-ppm		Comments
MX-C311/C401	31/40	B&W and color	*3 , *4
DX-C310/C400	31/40	B&W and color	*3 , *4
DX-C311/C401	31/40	B&W and color	*3 , *4
MX-2600N/3100N	26/31	B&W and color	*3 , *4
MX-4100N/5000N	41/50	B&W and color	*2 , *4
MX-2300N/2700N	23/27	B&W and color	*1,*2, *4
MX-3500N/3501N/4501N	35/35/45	B&W and 35 color	*1,*2, *4
MX-5500N/6200N/7000N	55/62/70	B&W and 41 color	*1,*2, *4
MX-6201N/7001N	62/70	B&W and 50 color	*2, *4
MX-M283/M363/M453/M503	28/36/45/50 B&W		*3
MX-B401	40	B&W	*3

Table 2 for: Metaframe, Presentation Server and Terminal services

Model	Speed-ppm		Comments
AR-M257/M317	25/31	B&W	*1
MX-M350N/M450N	35/45	B&W	
MX-M550N/M620N/M700N	55/62/70	B&W	
MX-M850N/M950N/M1100N	85/95/110	B&W	*2,*1
AR-208D	20	B&W	
AR-M237/M277	23/27	B&W	
AR-M350/P350/M450/P450	35/45	B&W	
AR-M355/M455	35/45	B&W	
AR-M550/M620/M700 series	55/62/70	B&W	*1

*1) Settings of paper source or paper output tray will return to their default settings ("Auto Select") after each log in.
*2) Tandem Print cannot be used in all Citrix environments
*3) Tandem Print cannot be used in XEnAPP5.0 environments
*4) Driver Duplication feature is not supported in XEnAPP5.0 environments

Evaluated Environment

Server Environment	OS: Windows Server 2008 Enterprise 32 bit
	Citrix application: **XenApp 5.0 32bit**
	Server side driver: PCL6 32 bit driver
Client OS	WindowsXP Professional SP3 32bit and Windows Vista Ultimate SP1 32 bit

Evaluated Environment

Server Environment	OS: Windows Server 2008 Enterprise 64 bit
	Citrix application: **XenApp 5.0 64bit**
	Server side driver: PCL6 64 bit driver
Client OS	WindowsXP Professional SP3 64bit and Windows Vista Ultimate SP1 64 bit

Evaluated Environment

MetaFrame Server	OS: Windows Server 2000
	Citrix application: **Citrix MetaFrame XP** for Windows with **Feature Release 3**
	Server side driver: Same as XP client driver
Client OS	Windows98SE, WindowsNT4.0 Workstation, Windows XP Professional 32bit

Evaluated Environment

Server Environment	OS: Windows Server 2003 32 bit
	Citrix application: **Citrix Presentation Server 4.0**
	Server side driver: Same as XP client driver
Client OS	Windows98SE, WindowsNT4.0 Workstation and Windows XP Professional 32bit

Evaluated Environment

Server Environment	OS: Windows Server 2003 SP2 32 bit
	Citrix application: **Citrix Presentation Server 4.5 with Feature Pack 1**
	Server side driver: Same as XP client driver
Client OS	WindowsNT4.0 SP6, WindowsXP Professional SP2/SP3 32bit and Windows Vista SP1 32 bit